Sindy Castillo immigrated from Colombia to reunite with her sister and start her future in the United States. She enrolled in the English program at the Asian American Civic Association, supported by ENB. After losing her full-time nanny position during the pandemic, Sindy honed her English and got a job making home visits to patients who speak various languages.
ABOUT US

BOARD OF DIRECTORS

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State Street Corporation

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Hyde Square Task Force

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Telfer Foundation

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Program Manager

Sora Harneed
Operations & Finance Coordinator

Evelyn Norman**
Director of Development & Communications

Franklin Peralta
English Works Campaign Organizer

Giovanny Velasco
Development & Communications Coordinator

PROGRAMS SUPPORTED BY ENB
ESOL Pathways & Tech Pathways
Asian American Civic Association
Asian Task Force Against Domestic Violence
Brazilian Worker Center
College Bound Dorchester
East Boston Community Council
Educational Development Group
Gardner Pilot Academy Adult Education Program
Gilbert Albert Community Center
Haitian Multi-Service Center/ Catholic Charities
Jamaica Plain Community Centers Adult Learning Program
Jewish Vocational Services Boston
Maverick Landing Community Services
Neighborhood of Affordable Housing
Saint Mark Community Education Program
YMCA International Learning Center

ESOL for Parents and Caregivers
Action for Boston Community Development, Southside Headstart ESOL Program
Boston Chinatown Neighborhood Center
Boston Center for Youth and Families
Blackstone Community Center
Boston Public Schools Department of Adult Education
East Boston Harborside Community School

Jamaica Plain Adult Learning Program students Splendide Elombo and Guelord Ntaya with their children

*July 2019 - January 2020
**March 2020 - June 2020
No one could have imagined how 2020 would unfold. The pandemic dealt Boston's ESOL system a brutal blow. ESOL programs worked furiously to learn new tools and stay connected with students. English for New Bostonians (ENB) was able to assist ESOL teachers and get their students online to continue learning English, while also becoming resource navigators, social workers, and grief counselors.

ESOL students – workers, business owners, and parents – were in crisis. Many lost their livelihoods while others worked in frightening conditions. They struggled to access food and desperately tried to protect their families from the virus, often with limited information. Some students died; others lost family members. Parents were thrust into managing children's online learning with little or no guidance, exacerbated by language and technology barriers. One mother attended her child's class with one earphone and her ESOL class with another.

After an intensive period assisting our 20 grantees, to virtual programming, ENB designed new evaluation tools to capture the impact of the pandemic on students and programs, as well as implications for Boston's ESOL system. Findings are featured in the "Immigrants Unmute: Voices from Boston's Adult ESOL Pandemic Response" report found at englishfornewbostonians.org/reports". One key lesson for the ESOL system and the City of Boston: Given support and appropriate technology, the vast majority of ESOL students – professionals, students with low native language literacy, entrepreneurs, parents, unemployed or underemployed – persisted. They improved their English, became digitally literate, and joined the mainstream of information exchange and opportunity. Findings point to the tremendous flexibility and increased access that a blend of online and face-to-face English learning opportunities can offer. Indeed, the pandemic prompted all stakeholders in the ESOL system to take a giant leap forward.

In 2020, ENB launched its workplace ESOL initiative with five workplace ESOL classes. After pausing classes due to the City shutdown, ENB worked with the employers and the State to restart classes for restaurant workers, remotely, ensuring that those most affected by the pandemic could continue learning.

The period of time has forced us all to be quick, creative thinkers; to learn new ways of communication that will change our lives forever; to strengthen our empathy; and to appreciate the tremendous, life sustaining importance of community ESOL.
## FINANCES

### AUDITED FINANCIAL REPORT - FY 2020

(JULY 1, 2019 - JUNE 30, 2020)

### REVENUE & SUPPORT

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants/Contracts</td>
<td>$305,441</td>
</tr>
<tr>
<td>Foundation Grants</td>
<td>$859,930</td>
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<tr>
<td>Fees &amp; Other Income</td>
<td>$137,589</td>
</tr>
<tr>
<td>Events</td>
<td>$105,576</td>
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<tr>
<td>Individual &amp; Business Donations</td>
<td>$60,096</td>
</tr>
<tr>
<td>In-Kind Donations</td>
<td>$14,000</td>
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### TOTAL REVENUE

$1,482,632

### EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grantmaking</td>
<td>$853,672</td>
</tr>
<tr>
<td>Capacity Building</td>
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<tr>
<td>Public Education</td>
<td>$155,097</td>
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<tr>
<td>General &amp; Administrative</td>
<td>$117,201</td>
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<tr>
<td>Development</td>
<td>$122,100</td>
</tr>
</tbody>
</table>

### TOTAL EXPENSES & COMMITMENTS

$1,414,906

### CHANGE IN NET ASSETS

$67,727

(A) Includes PPP loan forgiveness

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English for New Bostonians creates opportunities for immigrants to learn English and pursue their educational, economic and civic aspirations. ENB is an activist grantmaking organization that funds high quality English language learning programs that provide free or very low-cost instruction to over 1,000 immigrants each year. We conduct community and policy research and share it with educators, policymakers, funders, and employers. Through our English Works Campaign, we elevate immigrants’ own voices to advocate for greater public and private investment in English language learning programs.
**OUR YEAR IN PHOTOS**

**Tres Leches cake by ESOL student Laura Alemán**

**ESOL for Immigrant Entrepreneurs Showcase with Mayor Walsh**

**Board Member Daphne Ramos at ENB's Virtual Top Chef Competition**

**2019 Rising Star Awardees at the Raising Our Voices Breakfast**

**Gilbert Albert Community Center students**

**Mock Interviews with volunteers at the Blackstone Community Center**

**ESOL Town Hall: A Conversation With Mayor Walsh and Boston Public Schools Supt. Cassellius highlighting issues of concern to our diverse ESOL and immigrant community.**
SUPPORTERS

CORPORATE & FAMILY FOUNDATIONS
A.C. Ratskesky Foundation
Paul & Edith Babson Foundation
The Beaudry Group
The Boston Foundation
The Clowes Fund
Cummings Foundation
Eastern Bank Charitable Foundation
Fish Family Foundation
Hearst FoundationS
Highland Street Foundation
Klarman Family Foundation
The Moses Kimball Fund
People's United Community Foundation of Eastern MA
Perpetual Trust for Charitable Giving, Bank of America N.A., Trustee
Plymouth Rock Foundation
Santander Bank, N.A.
The Shapiro Foundation
Clinton H. & Wilma T. Shattuck Charitable Trust
Shipley Foundation
Social Innovation Forum
State Street Corporation

INDIVIDUALS
Anonymous
Molly Aalyson
Joan M. Abbot
Rosalin Acosta
Joseph Adu
Miki C. Akimoto
Nicole L. Albert
Laura Alemán
Sora Alhmayri
Tony V. Andrade
Endes Andujar
Safa Ansari
Zamawa Arenas
Taylor Baker
Lori Baker
Lauren C. Baker
Michel Bamani
Phyllis Barajas
Dave Bassett
Aixa Beauchamp
Martha Bednarz
Roger Berkowitz
Lynnette Best
Christopher Betke
Marjorie Binder
Karen Burns
Alberto Calvo
Colleen Canny
Jennifer Carrion
Wander Cedano
Shu Chan
Yongmei Chen
Harneen Chernow
Joan Cirillo
Monica Clark
Natanja Craig Oquendo
Hilary Croach
Lloyd David
Lucy Demelo
Lionelle Demosthene
Christine Doret
Angel Doyle
Stella Dubish
Lisa Duke
Michael F. Dunn
Carrie Endries
Sasha Eskelund
Lew Finner
Matthew Fluck
Kerri Ford
Michael Frieze
Aaron Galaznik
Pak Garabedian
Adrian Garrido
Taylor Garry
Marie Ghitman
Julia Gittleman & Tom Mendelsohn
Beth Goldstein
Lorraine Goldstein
Elia Gomes-Bondlow
Rachel L. Goodman
Laurie Gordon
Diane Gordon
Claudia Green & Michael Massey
Andrea J. Green
Samuel Green
Jerrold Green
Brenda Grosbard
Jeffrey M. Gross
Myrna Guerrero-McCabe
Stephanie Guidry
Robert Guise
Huong Ha
Jonathan Hanson
Maria Harris
Christopher Hendry
Arthur Hildreth
Michelle Hinkle
John Ho
Victoria Hoggatt
Ashley Jackson
Roman V. Jackson
Chantel James
Mira Kahn
Scott Kelly
Roger Kerson
Lisa Kessler
Laura Kessler
Michael Kineavy
Pam Kisch
Susan Klaw
Robert & Adina G. Kletjian
Kaye M. Kramer
Ruth Kraut
Terry Kwan
Claudia Lach
Esther Leonelli
Hongfang Li
Susan Liberman
Marie Lin
Emily Lopez
Lazarro Lopez
Michael Lowenthal
Paula Lucci
Joan Maimonis
Shari Malyn
Janet Markel
Diana Markel
Fernando Sr. & Colleen Brennan-Martinez
Fernando Jr. Martinez & Katie Sugg
Maria Massey
Eleanor Massey
Tanya Massey-Green
Marianna McCormick
Dan Mendelson
Amelia Mendoza
Susan Metro
Tonja Mettlich
Kathryn Mills
Chris Mitre
Andrea Nash
Chris Navin
Connie Nelson
Jose Nino
Romuald NoelSaint
Andrew Oliver
Maria Openshaw
Laura Orlando
Catherine O'Toole
Adriana Oyola
Renata Pacaja
Katerina Papacosma
Tricia Paulino
Gabriella Pena
Franklin Peralta
Sarah Peskin
Burt & Diane Pickard
Richardson
Dorothy Pizzella
Anne Plaut
Gloria Pless
Yankel Polak
Lisa Pred-Sosa
Michael Price
Vil & Daphne Paulino Ramos
Osman Rana
Rebecca Rathje
James Rebitter
John R. Regan
Megan Reilly
Coren Reynolds
Jean Edith Rhodes
Diana Richardson
Claudio Reck Rivera
Ron & Julie Ryan
Jared Sampson
Kristen M. Sarkarati
Diana Satin
Marybeth Sauer
Mary Schletzbaum
Tarun Sharma
Sara Lou Sherman
Sue & Joel Sherman
Daniel I. Sherman
Valerie Shulock
SUPPORTERS CONT.

Krafts Sports & Entertainment
Massachusetts AFL-CIO
Massachusetts Growth Capital Corporation
MassMEP
Metro Credit Union
Mintz
Partners HealthCare
Piantedosi Baking Company, Inc.
Quinsigamond Community College
Seyfarth Shaw LLP
Stop & Compare Supermarkets
Tai Tung Realty
Temple Hillel Bnai Torah
Tufts Health Plan
Tufts Medical Center
UniFirst Corp
United Way of Massachusetts Bay and Merrimack Valley
Wilmington Trust
Zoglio Financial Management Solutions

GOVERNMENT (CITY/STATE)
City of Boston Neighborhood Jobs Trust
Commonwealth Corporation
Mayor’s Office for Immigrant Advancement

IN-KIND
Basil Tree Catering
Boloco
Northeastern University
WCVB-TV
WGBH

English for New Bostonians extends a heartfelt thanks to our partners, Tech Goes Home, the City of Boston and the Fish Family Foundation for providing ESOL students and programs with tablets, Chromebooks, hotspots and Zoom accounts so that English classes could continue through the pandemic.