

Luis E. Franco

Training and Technical Assistance Coordinator

Luis provides training and technical assistance to ESOL teachers and program staff, while developing and implementing ENB's training role across the ESOL system in Boston and Massachusetts. Luis facilitates and provides training and technical assistance to specialized ENB grantee cohorts including ESOL Pathways, English for Entrepreneurs, and ESOL-Digital Literacy. He also delivers volunteer tutor training and provides technical assistance to ESOL instructors, counselors and other program staff across ENB's grantee universe.

Luis began teaching English in 2004 in his hometown, Quetzaltenango, Guatemala. He received a Bachelor's in English Education and became a Licensed Trainer for the School of International Training to teach their TESOL Certificate course. Luis has taught professionals and instructors in the USA, Mexico, Central America, and Southeast Asia.

Luis recalls his early experience learning English as mostly grammar based; this was the focus of language schools in Guatemala. Though useful, he found the ability to communicate with other English speakers was lacking. When Luis visited the U.S., he immersed himself in situations where he had to use his English. The first time he ordered food, Luis was greeted with "For here or to go?" – not something he'd seen in his grammar books! Fortunately, the person at the counter was patient! That experience taught him not to be afraid and to welcome feedback to keep improving.