

Spring is a time for new beginnings. For **Gloria Zuluaga**, new English skills are blooming into a new business!

Gloria will soon be leaving her position as a restaurant supervisor and embarking on a new venture: She's opening a luggage boutique store with her boyfriend and business partner.

"Now, it's my time to learn, to do business, to change," says Gloria.

But, before making this bold move, Gloria needed to improve her English and ability to use technology. Attending ENB's English Innovations™* classes held at *Northeastern Crossing* enabled Gloria to put her plans into action. She strengthened her English skills in this highly interactive class that incorporates lots of on-line research, story telling, creating videos, and playing Xenos, an innovative language learning app designed especially for the class.

The most important skill she's developed is the ability to speak English with people from diverse backgrounds. **"Everybody speaks English differently depending on where they're from, and when we're in business, I'll need to speak with all sorts of customers to serve them better."**

Gloria also learned to use Gmail to send professional communications, something that is handy now as she launches her business.

"I use Gmail to do things like ordering product for the store and talking to vendors and potential customers. In class, we spend a lot of time practicing, so I'm always learning."

Gloria is excited to open her store in Maverick Square in East Boston this May. **"This is a great opportunity - and I don't have any fears."**